



Human Relations Protocol

Susan Louise Peterson

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Human Relations Protocol is a practical guide that investigates the choices and consequences that professionals make as they communicate in the workplace. There are real life examples of these choices that many professionals have experienced. Author- ***Susan Louise Peterson*** examines how the consequences of these choices impact customer relationships, the image of businesses and corporations, colleague interaction and the personal satisfaction of professionals in the working world. In a fast paced, high stress work world the professional sometimes loses focus of the simple and practical human relation elements that are needed to have genuine work relationships and personal satisfaction about work accomplishments. ***Human Relations Protocol*** brings back basic human relations principles to the interactions of the workplace.

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