



Dealing with the Employee from Hell: A Guide to Coaching and Motivation

Shaun Belding

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Difficult employees can make someone question why they became a manager in the first place. Unpleasant, confrontational or undermining, they can stop a team achieving workplace goals. For some it is a performance issue - no matter how they are managed, they just don't get the job done. For others it's the attitude - they're negative, whiny, miserable and they drag everyone else down with them. "Dealing With the Employee From Hell" will help anyone to identify problem colleagues and how best to deal with them: those that need a little encouragement or direction, those that need serious attitude adjustment, and those that need to be 'set free'. A practical guide, "Dealing With the Employee From Hell" shows how to set motivating performance standards that will guarantee results. It will help anyone to set goals, observe performance, assess performance, and then respond with non-negotiable performance standards.

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