



Answering 911

Caroline Bureau

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Answering 911

Caroline Burau

Answering 911 Caroline Burau

You answer a call from a fourteen-year-old boy asking for someone to arrest his mother, who is smoking crack in their bathroom. You talk with him until the cops arrive, making sure there are no weapons around and learning that his favorite subject in school is lunch. Five minutes later, you have to deal with someone complaining about his neighbor's clarinet practice. What is it like to be on the receiving end of desperate calls for help . . . every day? Caroline Burau, a former newspaper reporter and nursing student who couldn't stand the sight of blood, takes a job as an emergency dispatcher because she likes helping people. But on-the-job training at the comm center proves to be more than she bargained for. As she adjusts to a daily life of catastrophe and comedy, domestics and drunks, cops and robbers, junk food and sarcasm, lost cats and suicides, she discovers that crisis can become routine, that coworkers can be mean--that she must continue to care and, at times, learn how to let go. Praise for Answering 911 "The day may come when I have to dial 911. I hope to God that the person who answers is Caroline Burau or someone like her. Funny, honest, and elegantly simple, this book left me with a sense of grace and hope." --Alison McGhee, author of Shadow Baby, Rainlight, Was It Beautiful?, and Falling Boy.

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From reader reviews:

Reginald Hunter:

Spent a free time and energy to be fun activity to try and do! A lot of people spent their free time with their family, or their friends. Usually they undertaking activity like watching television, planning to beach, or picnic inside park. They actually doing same task every week. Do you feel it? Do you want to something different to fill your own personal free time/ holiday? Could be reading a book might be option to fill your free of charge time/ holiday. The first thing you ask may be what kinds of reserve that you should read. If you want to try out look for book, may be the reserve untitled Answering 911 can be fine book to read. May be it may be best activity to you.

Amy Nichols:

Answering 911 can be one of your nice books that are good idea. We recommend that straight away because this e-book has good vocabulary that will increase your knowledge in vocab, easy to understand, bit entertaining but delivering the information. The copy writer giving his/her effort that will put every word into delight arrangement in writing Answering 911 yet doesn't forget the main place, giving the reader the hottest and based confirm resource info that maybe you can be certainly one of it. This great information can easily drawn you into new stage of crucial contemplating.

Maria Gray:

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Travis Smith:

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